March 16, 2020

To All Nevada Taxpayers,

Yesterday, Governor Steve Sisolak held a press conference on the actions and guidance issued by the State of Nevada to mitigate the spread of COVID-19 in our state. The health and well-being of all Nevadans remains the primary focus.

Governor Sisolak has directed that all state agencies close state offices to the public as soon as possible. The Department of Taxation will be following suit and closing all our offices, Carson City, Reno, Henderson and Las Vegas, to the public at 5:00PM today, March 16, 2020. All taxpayers are advised to file and pay their taxes through the online portal, mail or via drop box at the Taxation offices. Again, all Taxation offices will be closed to the public.

It is anticipated that mail and lock box services will be still available with potential interruptions. More guidance will be forth coming on this topic.

The important work that the Department does, funds vital services to the state and local governments, there are essential functions of the Department and this does not mean that we stop our important work. The employees of the Department will also be assisting all taxpayers with any questions or concerns they may have. Many of our employees have the ability to work from home and will continue to do so during this difficult time.

Many taxpayer questions can be answered on the Departments FAQs page at: https://tax.nv.gov/FAQs/About_Taxes___FAQ_s/.

Please direct any additional questions you may have to the Call Center at (866) 962-3707. Specific taxpayer questions should be sent to CV19@tax.state.nv.us. PLEASE NOTE IN THE SUBJECT LINE “TAXPAYER QUESTION” TO ENSURE YOUR EMAIL WILL BE SENT TO THE APPROPRIATE AUTHORITY. We appreciate your flexibility as this situation remains fluid.