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Department of Taxation Launches New Outreach Team to Assist Taxpayers with My Nevada Tax e-Services Platform

Carson City, NV – As part of its ongoing modernization efforts, the Nevada Department of Taxation (Department) is proud to announce the launch of a new dedicated outreach team to help taxpayers navigate the Department's new My Nevada Tax e-services platform. This team will provide personalized support, ensuring that Nevadans have the resources they need to easily file and pay taxes online, enhancing the efficiency and convenience of the tax process.

The My Nevada Tax platform is a key component of the Department's modernization initiative, designed to streamline and improve tax-related services for businesses throughout the state. By offering a more user-friendly interface and enhanced online capabilities, My Nevada Tax empowers taxpayers to manage their tax obligations more effectively.

"We are committed to making it easier for Nevada taxpayers to fulfill their responsibilities," *said Shellie Hughes, Executive Director of the Nevada Department of Taxation.* "With the creation of our new outreach team, we are taking an important step in ensuring that every taxpayer has the support they need to successfully transition to the My Nevada Tax platform. This initiative is part of our broader effort to modernize state services and provide better, more efficient service to the public."

The new outreach team will provide direct assistance to taxpayers by offering:

- **Personalized Support:** Taxpayers can receive one-on-one help with account setup, filing and payment processes through My Nevada Tax.
- **Step-by-Step Guidance:** The outreach team will guide users through the platform, helping them understand the features and maximize its benefits.
- **Educational Resources:** The team will provide training materials, FAQs and tutorials to empower taxpayers with the knowledge they need to complete tax-related tasks confidently.

This new outreach effort aligns with the Department of Taxation's commitment to modernizing the tax system to meet the evolving needs of taxpayers. The Department believes that by offering enhanced support and streamlining the filing and payment process, the My Nevada Tax platform will not only increase efficiency but also improve taxpayer satisfaction.

Nevada taxpayers are encouraged to take advantage of these resources as they transition to using My Nevada Tax. To get started or learn more, taxpayers can visit the platform's website at [My Nevada Tax - Home](#), or contact the outreach team directly at 866-962-3707.

For more information about the Nevada Department of Taxation and My Nevada Tax, visit [Nevada Department of Taxation](#).

About the Nevada Department of Taxation

Provide fair, efficient and effective administration of tax programs for the State of Nevada in accordance with applicable statutes, regulations and policies.